

September 29, 2005

Dear Medicaid Provider:

The Department of Medical Assistance Services (DMAS) will be conducting two identical sessions of an informational meeting on Monday, October 17th for all providers regarding Virginia Medicaid's managed care program expansion into the counties of Clarke, Warren, Page, Rappahannock, Shenandoah, Frederick and the city of Winchester.

This meeting will discuss the introduction of three Managed Care Organizations (MCOs) into your area for Medicaid and FAMIS clients, as well as the cessation of the MEDALLION program on September 30, 2005. Former MEDALLION clients will be accessing care through fee-for-service until assigned to either Optima Family Care, HealthKeepers Plus, or Virginia Premier on December 1, 2005. You must contract with either of these MCOs to provide services to their members. As a Virginia Medicaid provider you will still be able to provide care to those individuals enrolled in fee-for-service.

DMAS managed care program staff, as well as Optima Family Care, HealthKeepers Plus and Virginia Premier representatives, will be there to answer your questions.

Topics to be discussed will include:

- The Enrollee Assignment Process
- Transition of Care & Prior Authorized Services
- Managed Care Eligibility Verification
- Contracting Issues and Credentialing
- Grievance and Appeals

Meeting Date: Monday – October 17, 2005

Time: Session 1: 10:30 am – 12:30 pm

Session 2: 1:30 pm – 3:30 pm

Place: Winchester Medical Center-Conference Center

Please park in the parking garage only

For your convenience, two sessions are scheduled. Sign up for the one that is best for you. Seating is limited, so please call 804-692-0270 early to reserve your place.

We look forward to seeing you,
Kathleen Dickerson, R.N.
Health Care Services Division
Department of Medical Assistance Services
Kathleen.Dickerson@DMAS.virginia.gov

- If you wish to contract with the Virginia Medicaid Managed Care Organizations, please contact:
Anthem HealthKeepers Plus 804-354-7060
Optima Family Care 866-877-9075
Virginia Premier 804-819-5160